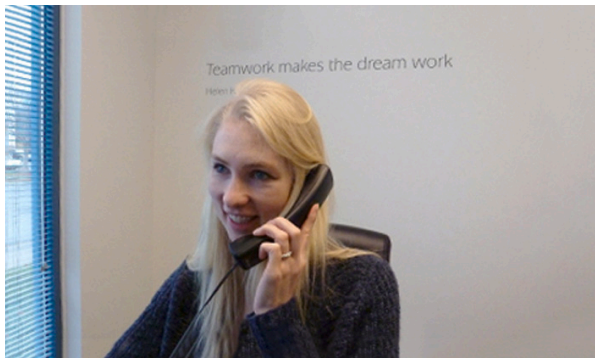




AluVision Inc. is a dynamic and growing company that specializes in high-end aluminum design solutions for booth building, showrooms and displays. A committed team ensures top performances for customers around the world. To further support our growth we are looking to expand our team with an:

## CUSTOMER SERVICE REPRESENTATIVE



We are looking for a customer-oriented service representative. A customer service representative, or CSR, will act as a liaison, provide product/ services information and resolve any emerging problems that our customer accounts might face with accuracy and efficiency.

- You are important link in our sales department and together with our sales manager you will build strong client relationships.
- Identify and assess customers' needs to achieve satisfaction and follow up on your own projects from quote until order is delivered.
- Provide accurate, valid and complete information daily using the right methods/ tools.
- Handle and advise clients in close collaboration with our team of Designers, on technical information about products and booths.
- Will participate in tradeshow and showroom visits to meet the clients in real life.

- Keep up to date information on our clients in our database.

### REQUIREMENTS

- Ability to multi-task, prioritize, and manage time effectively.
- Excellent communication and presentation skills.
- Good sense of initiative, well organized and customer oriented.
- You have good 3-D insight.
- Bachelor's degree is required.
- 3-5 years proven customer support experience or experience as a client service representative.

### OUR OFFER

- A challenging and permanent job in a fast growing and international environment.
- An open corporate culture where innovation and customer-oriented thinking prevail.
- A responsible job with room for initiative and the possibility of taking a variety of training courses.
- An enthusiastic team of talented co-workers.
- An appropriate compensation in accordance with knowledge & experience, supplemented with benefits.

### INTERESTED?

Do you want to be part of a winning team and the exciting world of design solutions? Then don't hesitate to send us your resume and motivation letter via [annelies@aluvision.com](mailto:annelies@aluvision.com)! Looking for more information? You can find us at [www.aluvision.com](http://www.aluvision.com) or call our offices at (470)-252-3500.

